

Modernizing Test Automation: A Banking Success Story with LowCode-NoCode Test Automation Framework

The Client

The Client, established as part of the Federal Home Loan Bank System by the US Federal government, is a wholesale bank created to meet community credit needs. As a key player in economic stability and housing finance, the Client provides reliable funding and liquidity solutions to its member financial institutions. The Client plays a vital role in supporting community financial institutions and fostering affordable housing initiatives. The Client members include commercial banks, credit unions, savings institutions, industrial loan companies, insurance companies, and community development financial institutions across the US West Coast.

The Challenge

The legacy Selenium BDD testing framework that was implemented for the Bank was creating significant inefficiencies in their software development lifecycle, primarily in two critical areas:

Time-Intensive Locator Management

The team faced considerable challenges with element locator identification and maintenance:

- The test engineers spent excessive time manually inspecting code to create XPath expressions for web elements
- Even minor application changes required extensive updates to existing locators
- The growing complexity of the application made consistent element identification increasingly difficult
- This manual process diverted valuable development resources from higher-value tasks

Inefficient Code Structure

The framework's architecture created unnecessary complexity:

- Simple, repetitive actions (clicking buttons, entering text, selecting options) required separate code blocks
- Each testing scenario demanded extensive boilerplate code
- Maintenance became increasingly burdensome as test coverage expanded
- The resulting code bloat decreased readability and increased the technical debt burden

This combination of challenges ultimately extended testing cycles, delayed releases, and limited the ability to implement comprehensive test coverage across the application.

The Solution

To address the Bank's challenges, we implemented Optteamix's proprietary Low-Code/No-Code (LCNC) Test Automation Framework—an Optteamix-developed solution built on Behavior-Driven Development (BDD) principles. The framework's cornerstone innovation was the strategic integration of Selenium IDE, an open-source browser extension for test automation. A few key features of the solution implemented were as follows:

Automated Test Script Generation

- Implemented Selenium IDE's powerful recording capabilities to capture all browser interactions automatically
- The system observes and documents user actions, including button clicks, form submissions, dropdown selections, and page navigation
- This **"record-and-playback"** functionality eliminated the need for manual test script creation, dramatically reducing development time

Streamlined Locator Management

- Automated generation of comprehensive locator sets in dedicated property files
- Created a centralized repository for all application element identifiers
- Established a clean separation between test logic and element identification
- Enabled quick updates across all tests when application elements change

Simplified Test Development

- Introduced specialized keywords for common actions (clicking, dropdown selection, text input)
- Created a library of pre-built functions for repetitive testing tasks
- Reduced the need for custom code development for standard interactions
- Minimized the technical expertise required to create and maintain tests

This solution transformed the Bank's testing approach from a code-heavy, maintenance-intensive process to a streamlined, efficient workflow that democratized test creation while significantly reducing the technical burden on the team.

Value Delivered

The implementation of our LCNC Test Automation Framework delivered transformative results for the Bank. By eliminating manual locator identification and simplifying test script creation, we revolutionized their quality assurance processes and created substantial business value across multiple dimensions.

Dramatic Efficiency Improvements

- **50% Increase in Automation Efficiency:** The team achieved twice the test coverage in the same timeframe
- **Accelerated Delivery Cycles:** Faster test creation and execution enabled more frequent releases
- **Comprehensive Regression Testing:** Successfully delivered automation scripts across multiple banking projects

Enhanced Maintainability

- **Simplified Dependency Management:** Updating Selenium, Java, and other components now requires minimal effort
- **Reduced Technical Debt:** Elimination of redundant code and centralized locator management
- **Future-Proof Architecture:** Modular design allows for easier adaptation to changing requirements

Business Impact

- Faster time-to-market for new features and services
- Reduced quality assurance costs through efficiency gains
- Enhanced application reliability through more comprehensive testing coverage
- Improved customer satisfaction through faster detection and resolution of issues

About Optteamix

Optteamix is an AI-powered technology services company specializing in AI, Application Development, Robotic Process Automation (RPA), DevOps, Enterprise Mobility, Test Automation, and Global Capability Center (GCC) operations. Guided by our higher purpose—"Simplifying Success"—we deliver transformative solutions that help organizations scale efficiently and thrive. Headquartered in Denver, Colorado, we operate a wholly owned delivery center in Bengaluru, India.